

**New Hampshire Tax Collector's Association  
Executive Board Meeting  
North Conway Grand Hotel  
October 18, 2019  
8:00 a.m.**

**Executive Committee Members Present:** President Hannah Joyce, CTC, 1<sup>st</sup> Vice President/Conference Coordinator Terri Briand, CTC, 2<sup>nd</sup> Vice President Erica Anthony, CTC, Secretary Charity Baker, CTC, Treasurer Joyce McGee, CTC, Workshop Coordinator Esaundra "Pessy" Gaudette; CDTC, Director at Large Melinda "Min" Kennett, CTC

**Absent:** Education Committee Chair Dawn Enwright, CTC, Director of Public Relations Kathy Seaver

The meeting was to review concerns and comments regarding the conference.

Terri reported that she will be going over several things with the hotel that need to be addressed. She has huge concerns with housekeeping and will also be addressing water and coffee not being checked regularly. The hotel staff had the agenda and knew when the breaks were and should have been checking. They did not have the social hour for Thursday night on the order, she verified and they missed it. The sales manager quit on Monday before our arrival and he would have double checked the order and noticed social hour was missed.

There is a lot of concern about some attendees bringing their significant others or children joining them and they do not have them added to the hotel registration. The main concern is meals are not being paid and also there is a safety concern with head count if an emergency should happen.

There were many positive comments about the "Active Shooter" training. Everyone seemed to be very happy with it.

Min made a motion to adjourn. Seconded by Pessy. All in favor. Motion carried.

Respectfully submitted,

Charity M. Baker  
Secretary