

Belknap County Tax Collectors meeting

The meeting was held on Wednesday, July 17, 2019 at the Gilford Library, 31 Potter Hill Road, Gilford NH. The meeting started at 1:00pm.

Cynthia DeRoy hosted the meeting. Lindsey Allen from Laconia and Lisa Noyes from Alton were present.

The collectors had discussions regarding: upcoming presidential election, vital records, bankruptcies, post office issues with receiving and sending mail, prepayments, current land use, check scanners and safety/procedures while making deposits.

The meeting ended at 3:00.

Respectfully Submitted

Lindsey Allen, City of Laconia

Carroll County Tax Collectors'

2018 Meeting Minutes

On Thursday evening June 14, 2018, the Carroll County Tax Collectors' held their 2018 meeting at The Carroll County Registry of Deeds in Ossipee, NH.

The evening was hosted by Lisa Scott, the Register, and her staff: Pam, Lori, Gisele, Jeff and Laura.

The towns which were represented were Wolfeboro (Kathy Ferland), Ossipee (Kellie Skehan, Pat Hodge, Tracy Cragin), Wakefield (Angie Nichols), Brookfield (Diana Peckham, Rose Zacher), Moultonboro (Susette Ransom), Bartlett (Cheryl Nealley) and Effingham (Deanna Amaral).

The evening began at 6 PM with introductions made by Lisa Scott. We mingled while the food table was being readied. The meal was prepared by Carroll County Nursing Home kitchen staff. The lasagna (two kinds), homemade bread sticks and salad were delicious! Followed by plenty of dessert.

We had round table discussions while we were eating. Lisa and her staff asked as many questions of us as we did of them. It was very informative.

Lisa provided handouts and informational material for each of us to bring back to our office and distribute to the public.

After dinner was over, we toured the Registry. Lisa explained the ongoing process of restoring the old records.

The remainder of the evening was made up of questions and answers.

Respectfully Submitted,

Deanna Amaral, Effingham

Cheryl Nealley, Bartlett

August 21, 2019

Minutes of the August 21, 2019
State of NH Tax Collectors Associations, Cheshire County
Roundtable Discussion

Co-County Coordinators Marcy Johnson, Troy and Ellen Orkins, Marlborough held a roundtable discussion for all Cheshire County Tax Collectors on August 21st, 2019 at the Samuel E. Paul Community Center, located at 61 South Street in Troy at 5:45 PM.

Present were: Jane Wright, Fitzwilliam; Ann Dea Whippen, Richmond; Steve Boscarino, Richmond; Jim Tetreault, Winchester; Ellen Orkins, Marlborough; Danielle Roy, Winchester; Marcy Johnson, Troy; Jeannine Dunn, Dublin; Alison Rose, Troy; Mary Alther, Keene; James McDonnell, Hinsdale and Anna Tilton, Register, Cheshire County Registry of Deeds.

We opened the evening with an offering of hors d'oeuvres and beverages.

Anna Tilton, Cheshire County Register of Deeds presented a power point presentation regarding the new search engines that are available to users of the Cheshire County Registry of Deeds web-site. There were many questions and much discussion ensued. Anna provided us all with samples of documents that were proper for filing and some that were not adequate for filing at the Registry.

Many topics were discussed by those present.

Prior to adjourning the meeting, Ellen Orkins announced that after many years as co-county coordinators herself and Marcy would be stepping down from this position.

The meeting was adjourned at 7:45 pm.

Respectfully submitted,

Ellen Orkins
Town Clerk/Tax Collector, Marlborough
Co-County Coordinator for Cheshire County

COOS COUNTY TAX COLLECTORS

Minutes

Thursday, August 1, 2019

9:00 A.M.

Northumberland Town Hall

10 Station Square

Northumberland, NH

Coos County Tax Collectors Present: Coos County Coordinators Melinda "Min" Kennett (recorder & hostess), Northumberland and D. Josiah Barnes, Stratford: Helene Dionne, Clarksville, Melanie Mathieu, Colebrook, Carol Porte, Gorham, Mary Gross, Jefferson, Linda Clogston and Beth Bissonnette, Pittsburg, Tammy Letson, Crane and Bell CPAS, Amy Hatfield, Littleton (Grafton), Terri Ruel, Errol, and Rita Hibbard, Stewartstown. Guest Speakers were Leon Rideout, Coos County Registrar and Jane Casavant, Interware Development. (10 of the 20 Coos towns/city were represented).

Melinda Kennett opened the meeting at 9:00 A.M. for round table discussion. Everyone present received a handout of the agenda, 2018 minutes, updated county roster, salary survey, Interware info, Registry info, the conference schedule, and Lancaster Fair schedule.

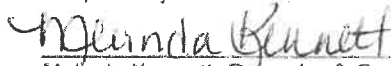
There was a lot of great discussion from everyone about online payments, one check, and credit/debit cards. Several towns in Coos County to not yet do those types of payments and are interested. There was also discussion on issues and concerns with postal delivery of certified mail. It appears that many collectors still have postal issues with the lien and deed certified mailings.

Leon Rideout, Registrar from the Coos County Registry of Deeds, was the first guest speaker. Most had never had the opportunity to meet him since he was elected into office in March, 2019. He had a handout of the overview of the new Laredo system that the Registry of Deeds is using. It was encouraged that if anyone had questions to contact him or any of his staff at the Registry of Deeds. Registrar Rideout handed out the Tax Lien & Redemption regulations. He asked the crowd at the meeting to make sure that the redemptions book and page is the first page of the lien. He stated that the new system will not find it if it's not listed as the first page. Mr. Rideout also gave the Coos Collectors the hand written lien redemptions form if anyone has to process one not still in their system. He mentioned that the Registry indexes by last name, first name and has had issues with several owners at times. He said that they also need the original record. Rideout also said that if anyone is doing dual roles in an office to be sure the Selectmen's office should be submitting plans which verifies that things are being updated within the office. He said that if it bypasses the town hall updates the records will not be correct. Rideout said that people get confused about taxes, property cards, deeds, etc. He said many do not realize that mobile homes have to have a recorded deed. Leon said that most get daily or monthly updates about new recordings within their town. He also added that searches can be done online back to 1977. Mr. Rideout said that Coos Registry is the only registry that the tax payers have to pay for and the other 9 registries generate operating money. He shared the book binding company that he uses because of the price and efficiency: Holzer Book Bindery in Hinesburg, VT. He said that they charge about half of what others do. Everyone thanked Mr. Rideout for his great introduction and sharing a wealth of information.

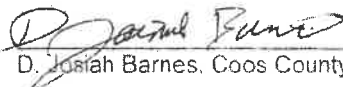
Next to speak was Jane Casavant from Interware Development about online and over the counter debit and credit payments. Jane had a PowerPoint presentation and handout to follow along. She reviewed from start to finish the options and how to begin. Tammy Letson chimed in as needed for the bookkeeping end of using debit/credit, one check, and online payments. Jane demonstrated tax payments online and motor vehicle registrations. She went over the different kinds of equipment offered by Interware. There was discussion with Jane, Tammy, and the attendees about balancing, voids, refunds, and returns. She said sign up was as easy as 1-2-3 and listed all the steps needed. Jane also went over the PCI Compliance.

The meeting was adjourned by Melinda "Min" Kennett at 12:15 P.M. and a delicious lunch and more round table discussions were enjoyed at The Moody Mug Café in the Village of Groveton.

Respectfully Submitted,



Melinda Kennett, Recorder & Coos County Coordinator



D. Josiah Barnes, Coos County Coordinator

Grafton County Tax Collector's Annual Meeting
Wentworth, NH Town Hall
Wentworth, NH
Wednesday June 26, 2019
10:00am

The Annual Grafton County Tax Collector's meeting took place at the Wentworth Town Hall at 10:00am. There were 9 Tax Collectors in attendance. There was a round table discussion and many topics were discussed. The round table discussion continues to be a great success and the tax collectors look forward to it. Discussion included topics such as abatements, yield taxes, mortgage searches, deposit authority, deeding, liening, and many more topics. Coffee, donuts, muffins, and water were provided. The meeting ended at 12:00 pm.

Respectfully Submitted,

Raymah Simpson, Grafton County Co-Coordinator
Hannah Joyce, Grafton County Co-Coordinator

MERRIMACK COUNTY
TAX COLLECTORS' MEETING
SEPTEMBER 17, 2019

The Annual Merrimack County Tax Collectors' meeting was held at the office of Dawn Blackwell in Epsom, New Hampshire. Those in attendance included Dawn Blackwell, Epsom; Livia Acdan, Epsom; Erica Anthony, Pittsfield; Marianne Howlett, Warner; Evelyn Pike, Chichester; and Mridula Naik, Bow.

The meeting opened at 6:00 pm with a potluck supper. The meeting was an open round table. The attendees use various tax programs such as Avitar, Clerkworks and BMSI. Most of the discussion centered on deeding. One Collector stated that if the certified card doesn't come back to her office quickly, she has the police deliver a copy of the notice. Another Collector will send the notice by priority mail to prove that it was delivered, if no card is received. Everyone agreed that it was an informative and enjoyable evening.

The meeting adjourned at 7:30 pm.

Respectfully Submitted,

Dawn Blackwell, CTC Epsom

Erica Anthony, CTC, Pittsfield

Merrimack County Coordinators

2019 Annual Rockingham County Tax Collectors Meeting

Minutes

The 2019 Annual Rockingham County Tax Collectors Meeting was held at 6:30 pm on Thursday, September 26, 2019 at the Newmarket Town Hall. The theme for the evening was *Dessert & Discussion*. Attendees were: Terri J. Littlefield (Newmarket), Kelly Roberts (Deerfield), Michele Knowles (Seabrook), LeeAnn Waterman (Seabrook), Carlene Wiggin (Kensington), Rachel Laughner (Exeter), Liz Lufkin (Chester), Becky Benvenuti (Portsmouth), Erin Newnan (Londonderry) and special guest Jane Sanders from Sanders Searches, LLC.

Jane Sanders led a round table discussion focusing on her findings while completing mortgagee searches and changes she noted for the upcoming year. There were many new Collectors in attendance which allowed for networking and fantastic discussion with the more seasoned Collectors.

The meeting was adjourned at 8:00 pm.

Respectfully Submitted,



Terri J. Littlefield

Rockingham County Co-Chair

Strafford County Coordinators Meeting

September 17, 2019

Attendance: Judy Dupre - Strafford, Lisa Amarosa - Madbury, Amy Avery - Madbury, Michelle Beauchamp - Milton, Linda Markiewica - Barrington, Liz Stone – Lee, Sue Mistretta – Dover, Doreen Jones and Ginny Gray – Rochester, Lorrie Pitt, Donna Hamel and Rachel Deane - Durham

The meeting was held at the Madbury town hall with Lisa Amarosa and her deputy Amy being the gracious hosts. We ate some delicious subs, chips and cookies and then got down to business.

We had a round table meeting with all kinds of topics. The topics discussed were:

Deeding

Deed Waivers

Refunding payments made when deeded

NSF checks & Policies

Online Payments

Auto Registrations and Perm Plates

Due to most clerks here being Town Clerks/Tax Collectors we also discussed some very interesting marriage ceremonies. It was very interesting hearing the different stories.

It was a great meeting and always fun and informative to discuss topics that we all run across at one time or another.

Respectfully submitted,

Doreen Jones, CTC

Lorrie Pitt, CTC

SULLIVAN COUNTY COORDINATOR'S REPORT

The Sullivan County meeting was once again held at the Claremont Savings Community Center on August 22, 2019. Those in attendance were Linda Callahan (Lempster), Holly White (Unity), Cindy Williams (Goshen) and Patricia Chaffe (Charlestown), along with Gwen Melcher (Claremont) and me, Tammy Flewelling (Newport).

I shared with the group my "office manual", which was compiled by the former Sr. Deputy Tax Collector, Elaine Van Dusen. The manual has every office procedure that we do as a tax collector, with step by step instructions. I keep the manual updated, as things change. Upon viewing the manual, it prompted discussion in regards to property being in the name of "Estate of" or "Heirs of".

As the meeting progressed, we briefly talked about the change in the interest rate, the taxation of campers was once again brought up briefly, and we also discussed deeding, which always seems to be a given at any tax collectors' meeting!

We are all looking forward to another round table forum next year!

Respectfully submitted,

Tammy Flewelling and Gwen Melcher
Sullivan County Coordinators'

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