

2019 Tax Collector Education Committee Report

The Education Committee is charged with scheduling programs of timely topics of interest for the tax collectors to be presented at the New Collector's Workshop, Spring Workshops and the Annual Education Conference.

The "New Collector's Workshop" was held on March 27st and April 3rd at the DRA in Concord. This is the fourth year the committee partnered with DRA for these sessions. DRA provided their facility and a light breakfast each day. The agenda and New Collectors workbook was updated with a joint effort of committee members and members of the DRA. DRA, committee members along with Association Legal Counsel Bernie Campbell, presented the pertinent material each day. Both sessions were well attended with both new and seasoned collectors.

Spring Workshops were held on March 23th in Marlborough, April 3th in Concord, April 17th in Portsmouth and April 24th in Littleton. All sessions were well attended this year. Each presentation was well received and evaluations were positive. The new tax rate session was presented by the Association Legal Counsel, Bernie Campbell. There was strong approval of the liening and deeding discussions at each session. The evaluations had many requests for more discussion on these topics. There was much discussion about this year's legislative process and the bills presented. Thank you, Becky Benvenuti and Bernie Campbell, for your in-depth discussions in this area.

Association members who attended spring workshops were pleased with the facilities layouts and meals presented. There was high approval of the new location in Portsmouth; "Thank you" Pessy Gaudette and Becky Benvenuti for securing this location for this year and in the future.

Your committee members are very excited for this year's conference and believe this will be an extremely informative and educational conference for all. We are continuing with our President, Hannah Joyce's, theme of safety and security in our offices. The agenda is full of topics requested by "you" through the feedback received directly from workshop and conference evaluations; as well as general questions posed to the membership throughout the year.

On Wednesday we will be covering "Bankruptcy- When Trustees and Banks File" with Bernie Campbell. After lunch we will have a discussion about what we can do in relation to cyber security. Next we will have our vendor introductions which will lead into our user group sessions. Thursday morning after our early morning walk we will open with a round table discussion on tax liening; followed by a round table discussion of the Tax Deeding. Please bring your questions for discussion. After lunch we will finish out our day with an indoor team building activity. Friday will feature Association Legal Counsel Bernie Campbell and our legislative chair Becky Benvenuti, Portsmouth, who will provide legislative and court case updates on items that affect tax collectors. In addition, Attorney Campbell will also provide an

in-depth discussion about the Polonsky vs Town of Bedford case and how it will affect us going forward.

If there are topics you would like to see covered at a workshop or a conference session, please contact a committee member and let them know. Also, equally important is to continue providing this information on session evaluation forms.

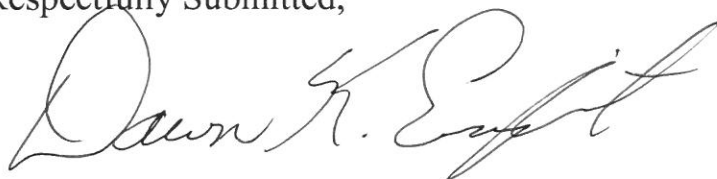
Committee members go “above and beyond” their daily routines when agreeing to serve on a committee and take on additional tasks and this year was no exception. I would like to take this opportunity to thank the committee members for their time and effort preparing for and presenting sessions to the membership at the New Collector Workshop, Spring Workshops and the Annual Educational Conference. We are very fortunate to have dedicated volunteers willing to help and assist us all.

This was my fourth and final year as committee Chair. I would like to thank you for the opportunity to serve you over the past four years. I have learned so much from each and every one of you. The numbers of friends I have made are endless. I look forward to continuing to assist the committee with your education needs and requests. Please continue to ask question and fill out evaluation forms, this will help the committee work for you. I look forward to getting to know each of you and discovering new topics together as a member of the education committee in the coming year.

Your 2019 Education Committee consisted of the following members:

Brenda Adams, CTC – City of Manchester
Erica Anthony, CTC – Town of Pittsfield
Cheryl Bolouk, CTC – Town of Salem
Michelle Clark – DRA Municipal Services Division
Dawn Enwright, CTC – Town of Derry
James MacDonell, CTC – Town of Hinsdale
Kellie Skehan, CTC – Town of Ossipee
Kim Trammell, CTC - Town of Tamworth
Diane Trippett, CTC – Town of Merrimack

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "Dawn K. Enwright". The signature is fluid and cursive, with a large initial "D" and a long, sweeping tail.

Dawn K. Enwright, CTC- City of Concord
Education Committee Chairman