

## **2018 Tax Collector Education Committee Report**

The Education Committee is charged with scheduling programs of timely topics of interest for the tax collectors to be presented at the New Collector's Workshop, Spring Workshops and the Annual Education Conference.

The "New Collector's Workshop" was held on March 21<sup>st</sup> and March 28<sup>th</sup> at the DRA in Concord. This is the third year the committee partnered with DRA for these sessions. DRA provided their facility and a light breakfast each day. The agenda and New Collectors workbook was updated with a joint effort of committee members and members of the DRA. DRA, committee members along with Association Legal Counsel Bernie Campbell, presented the pertinent material each day. Both sessions were well attended with more than 30 participants each day.

Spring Workshops were held on March 24<sup>th</sup> in Marlborough, April 4<sup>th</sup> in Concord, April 18<sup>th</sup> in Hampton and April 25<sup>th</sup> in Littleton. All sessions were well attended this year. Each presentation was well received and evaluations were positive. There was strong approval of the liening and deeding discussions at each session. This session was supported by the Association Legal counsel, Bernie Campbell. The evaluations had many requests for more discussion on these topics. There was much discussion about this year's legislative process and the bills presented. Thank you, David Fredette and Bernie Campbell, for your in-depth discussions in this area.

Association members who attended spring workshops were pleased with the facilities layouts and meals presented. The sound system, projector and screen were assets for all locations.

Your committee members are very excited for this year's conference and believe this will be an extremely informative and educational conference for all. The agenda is full of topics requested by "you" through the feedback received directly from workshop and conference evaluations; as well as general questions posed to the membership throughout the year.

On Wednesday we will be covering records retention for Tax Collectors as well as having an open discussion about the practical application of the tax liening process. After lunch we will continue through the tax year as we discuss the remainder of the lien process. Thursday morning after our early morning walk we will tackle the practical applications of tax deeding as we move through the tax year. Followed by a round table discussion of the tax collector duties and the laws that govern our functions. After lunch we will have meet with our user groups to review the creation of monthly reports and how the new interest rates will be handled by our software. Then we will finish out our day with an indoor team building activity. Friday will feature Association Legal Counsel Bernie Campbell and our legislative chair David Fredette, Nashua, who will provide legislative and court case updates on items that affect tax collectors. In addition, Attorney Campbell will also provide an in-depth discussion about the Polonsky vs Town of Bedford case and how it will affect us going forward.

If there are topics you would like to see covered at a workshop or a conference session, please contact a committee member and let them know. Also, equally important is to continue providing this information on session evaluation forms.

Committee members go “above and beyond” their daily routines when agreeing to serve on a committee and take on additional tasks and this year was no exception. I would like to take this opportunity to thank the committee members for their time and effort preparing for and presenting sessions to the membership at the New Collector Workshop, Spring Workshops and the Annual Educational Conference. We are very fortunate to have dedicated volunteers willing to help and assist us all.

This was my third year as committee Chair and I would like to thank you for the opportunity to serve you again this year. I have learned so much in in these three years. Please continue to ask question and fill out evaluation forms, this will help the committee work for you. I look forward to getting to know each of you and discovering new topics together as your committee chair for another year.

Your 2018 Education Committee consisted of the following members:

Cheryl Bolouk, CTC – Town of Salem  
Benjamin Bynum, CTC – Town of Canterbury  
Michelle Clark – DRA Municipal Services Division  
Dawn Enwright, CTC – Town of Derry  
James MacDonnell, CTC – Town of Hinsdale  
Kellie Skehan, CTC – Town of Ossipee  
Kim Trammell, CTC - Town of Tamworth  
Diane Trippett, CTC – Town of Merrimack

Respectfully Submitted,

Dawn K. Enwright, CTC  
Education Committee Chairman