

## **2017 Tax Collector Education Committee Report**

The Education Committee is charged with scheduling programs of timely topics of interest for the tax collectors to be presented at the New Collector's Workshop, Spring Workshops and the Annual Education Conference.

The "New Collector's Workshop" was held on March 27<sup>th</sup> and March 29<sup>th</sup> at the DRA in Concord. This is the second year the committee partnered with DRA for these sessions. DRA provided their facility and a light breakfast each day. The agenda and New Collectors workbook was updated with a joint effort of committee members and members of the DRA. DRA, committee members along with Association Legal Counsel Bernie Campbell, presented the pertinent material each day. Both sessions were well attended with more than 30 participants each day.

Spring Workshops were held on March 25<sup>th</sup> in Marlborough, April 5<sup>th</sup> in Concord, April 19<sup>th</sup> in Hampton and April 26<sup>th</sup> in Littleton. All sessions were well attended this year. Each presentation was well received and evaluations were positive. There was strong approval of the liening and deeding discussions at each session. This session was supported by the Association Legal counsel, Bernie Campbell. The evaluations had many requests for more discussion on these topics. DRA's open discussion about their software portal was well received. Thank you to Bernie Campbell for your insightful presentation on bankruptcy defaults and electronic communication/right to know law.

Association members who attended spring workshops were pleased with the facilities layouts and meals presented. The sound system, projector and screen were assets for all locations. The new laptop was beneficial in the smooth operation of all presentations.

Your committee members are very excited for this year's conference and believe this will be an extremely informative and educational conference for all. The agenda is full of topics requested by "you" through the feedback received directly from workshop and conference evaluations; as well as general questions posed to the membership throughout the year.

On Wednesday we will be covering deposit and monetary receipt options as well as holding a tax liening session "round table" style. After lunch we will learn about the Yield, Excavation and Land Use Taxes from Mary Pinkham-Langer from DRA. Thursday morning after our early morning walk we will discuss security in the office with the Department of Labor followed by Tax Deeding overview "round table" style. After lunch we will have an indoor team building activity. To end our day we will have user group sessions with our software vendors. Friday will feature Association Legal Counsel Bernie Campbell and our legislative chair David Fredette, Nashua, who will provide legislative and court case updates on items that affect tax collectors. In addition, Attorney Campbell will also provide a session on Tax Deeded Repurchases, which has been requested though the spring workshop evaluations.

If there are topics you would like to see covered at a workshop or a conference session, please contact a committee member and let them know. Also, equally important is to continue providing this information on session evaluation forms.

Committee members go “above and beyond” their daily routines when agreeing to serve on a committee and take on additional tasks and this year was no exception. I would like to take this opportunity to thank the committee members for their time and effort preparing for and presenting sessions to the membership at the New Collector Workshop, Spring Workshops and the Annual Educational Conference. We are very fortunate to have dedicated volunteers willing to help and assist us all.

This was my second year as committee Chair and I would like to thank you for the opportunity to serve you again this year. I have learned so much in in these two years. Please continue to ask question and fill out evaluation forms, this will help the committee work for you. I look forward to getting to know each of you and discovering new topics together as your committee chair for another year.

Your 2017 Education Committee consisted of the following members:

Cheryl Bolouk, CTC – Town of Salem  
Benjamin Bynum, CTC – Town of Canterbury  
Michelle Clark – DRA Municipal Services Division  
Jamie Dow – DRA Municipal Services Division  
Dawn Enwright, CTC – Town of Derry  
Kellie Skehan, CTC – Town of Ossipee  
Kim Trammell, CTC - Town of Tamworth  
Diane Trippett, CTC – Town of Merrimack

Respectfully Submitted,

Dawn K. Enwright, CTC  
Education Committee Chairman