

## 2016 Tax Collector Education committee Report

The Education Committee is charged with scheduling programs of timely topics of interest for the tax collectors to be presented at the New Collector's Workshop, Spring Workshops and the Annual Education Conference.

The "New Collector's Workshop" was held on March 24<sup>th</sup> and March 31<sup>st</sup> at the DRA in Concord. This is the first year the committee partnered with DRA for these sessions. DRA provided their facility and a light breakfast each day. The agenda and New Collectors workbook was completely updated with a joint effort of committee members and members of the DRA. DRA, Committee members along with Association Legal Counsel, Bernie Campbell presented the pertinent material each day. Both sessions were well attended with more than 30 participants each day.

Spring Workshops were held on March 26<sup>th</sup> in Marlborough, April 6<sup>th</sup> in Concord, April 20<sup>th</sup> in Hampton and April 27<sup>th</sup> in Littleton. There were a record number of attendees this year. Each presentation was well received and evaluations were positive. There was strong approval of the liening and deeding discussions at each session. This session was supported by the Association Legal counsel, Bernie Campbell. The evaluations had many requests for more discussion on these topics. DRA's open discussion about the navigation of their reporting software was well received. Thank you to Bernie Campbell for your insightful presentation on the duties of the Deputy position.

Association members who attended spring workshops were pleased with the facilities layouts and meals presented. The sound system, projector and screen were assets for all locations. With the purchase of the new laptop, next year's educational sessions are sure to be even smoother. All necessary equipment has been purchased to accommodate the use of the two projection screens at conference for this year.

Your committee members are very excited for this year's conference and believe this will be an extremely informative and educational conference for all. The agenda is full of topics requested by "you" through the feedback received directly from workshop and conference evaluations; as well as general questions posed to the membership throughout the year.

On Wednesday we will be covering liening and deeding "round table" style with a brief introduction before each section. After lunch we will learn about the transfer of property and how the registry of deeds operates. Thursday we will have a team building activity in the morning and discussion on a chapter 13 filing life cycle. We will end our day with the user group sessions with our software vendors. Friday will feature Association Legal Counsel Bernie Campbell and our legislative chair David Fredette, Nashua, who will provide legislative and court case updates on items that affect tax collectors. In addition, Attorney Campbell will also provide a session on probate of estates. This session was overwhelmingly requested following spring workshops.

If there are topics you would like to see covered at a workshop or a conference session, please contact a committee member and let them know. Also, equally important is to continue providing this information on session evaluation forms.

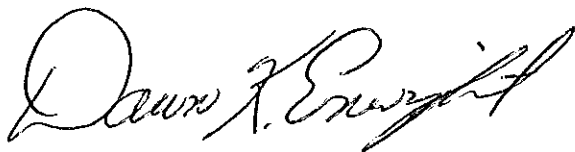
Committee members go “above and beyond” their daily routines when agreeing to serve on a committee and take on additional tasks and this year was no exception. I would like to take this opportunity to thank the committee members for their time and efforts in preparing for and presenting sessions to the membership at the New Collector Workshop, Spring Workshops and the Annual Educational Conference. We are very fortunate to have dedicated volunteers willing to help and assist us all.

This was my first year as committee Chair and I would like to thank you for this opportunity to serve you. I have learned so much in just one year. Please continue to ask question and fill out evaluation forms, this will help this committee work for you. I look forward to getting to know each of you and discovering new topics together as I serve you for another year.

Your 2016 Education Committee consisted of the following members:

Cheryl Bolouk, CTC – Town of Salem  
Kitty Cornwell, CTC - Town of Madbury  
Cindy Reinartz, CTC - Town of Tilton  
Kim Trammell, CTC - Town of Tamworth  
Diane Trippett, CTC – Town of Merrimack  
Cate DeVasto, Department of Revenue Administration Representative  
Charles F. Gangel, CTC – Contoocook; replaced by: Hannah Joyce, Campton  
Dawn Enwright, CTC – Town of Derry

Respectfully Submitted,



Dawn K. Enwright, CTC  
Education Committee Chairman